

Specification of the ODSL service

ODSL packages

ODSL	ODSL 6 Mbps	ODSL 12 Mbps
Download speed up to	6144	12288
Upload speed up to	2048	2048
Sharing factor	1:20	

The upload and download speed refers to Bulgarian and international Internet.

ODSL mix packages

ODSL mix	ODSL mix 6 Mbps	ODSL mix 12 Mbps
Download speed up to	6144	12288
Upload speed up to	2048	2048
Sharing factor	1:20	
Number of telephone lines	2	2

The upload and download speed refers to Bulgarian and international Internet.

Telephone numbers

With the ODSL mix service each client receives 2 telephone numbers from the numerical plan of Orbitel for the respective town.

IP address

Every ODSL and ODSL mix package is provided with **1 real stationary IP address**.

E-mail boxes

Every ODSL and ODSL mix package is provided with **31** e-mail boxes each with capacity of **100 MB**.

- Access to the boxes - through POP3/IMAP/SMTP.
- Management through web interface.

Web hosting

Every ODSL and ODSL mix package is provided with 1 GB hard disk space of web hosting:

- Web based file manager.
- Possibility for use of program languages PHP, Perl and Python.
- MySQL databases.

Port forwarding

In order to set port forwarding, send an application to odslnoc@orbitel.bg.

Reverse DNS resolving

Upon sending an application to odslnoc@orbitel.bg.

Demilitarized zone (DMZ)

Upon sending an application to odslnoc@orbitel.bg.

WiFi

Upon activation of the service the client chooses whether to use WiFi access free of charge. Changing the WiFi password can be done upon sending an application to odslnoc@orbitel.bg.

Network Address Translation (NAT)

Every ODSL and ODSL mix package is provided with a router with configured NAT. The router is provided free of charge for use during the term of the contract.

Invoices

Each client has online access to his/her invoices.

Call statistics

The real time online statistics contain information on the calls made. They can be traced on a daily, weekly, monthly and six months' basis. There is an option to export the statistics in Excel.

Towns of presence*

Sofia
Plovdiv
Ruse
Stara Zagora
Varna
Burgas
Veliko Tarnovo

* An expansion of the coverage is forthcoming.

Terms of use

The client must have:

- An activated telephone line (PSTN or ISDN BRI) with at least 1 issued bill for fixed voice telephone service from BTC.
- For ODSL mix – a telephone unit(s) with tonal dialing and adapter RJ-11.

ODSL and ODSLmix are not provided through twisted copper pairs:

- Sealed using PCM systems.
- Organized as duplex subscribers lines.
- Subscribers ports PRI and R2D.

Range of the offered speeds

The indicated access speeds for the respective ODSL packages are not guaranteed. Depending on the quality of the telephone pair of the client the speeds are offered in the following ranges.

	Indicated maximum download speed, Kbps	Indicated maximum upload speed, Kbps	Permissible minimum download speed, Kbps	Permissible minimum upload speed, Kbps
ODSL 6 Mbps	6144	2048	3072	512
ODSL 12 Mbps	12288	2048	6144	512
ODSL mix 6 Mbps	6144	2048	3072	512
ODSL mix 12 Mbps	12288	2048	6144	512